Dell Wired Collaboration Keyboard - KB525C

User's Guide

Regulatory model:
KB525Cp/KB525Ct

DELL Technologies

Notes, Cautions, and Warnings

NOTE: A NOTE indicates important information that helps you make better use of your device.

CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.

WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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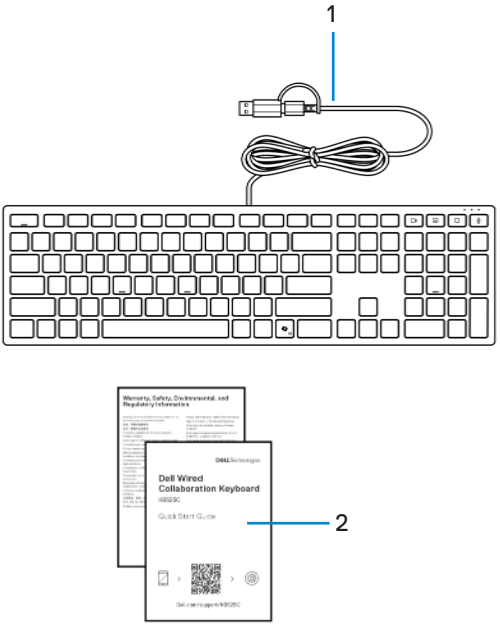
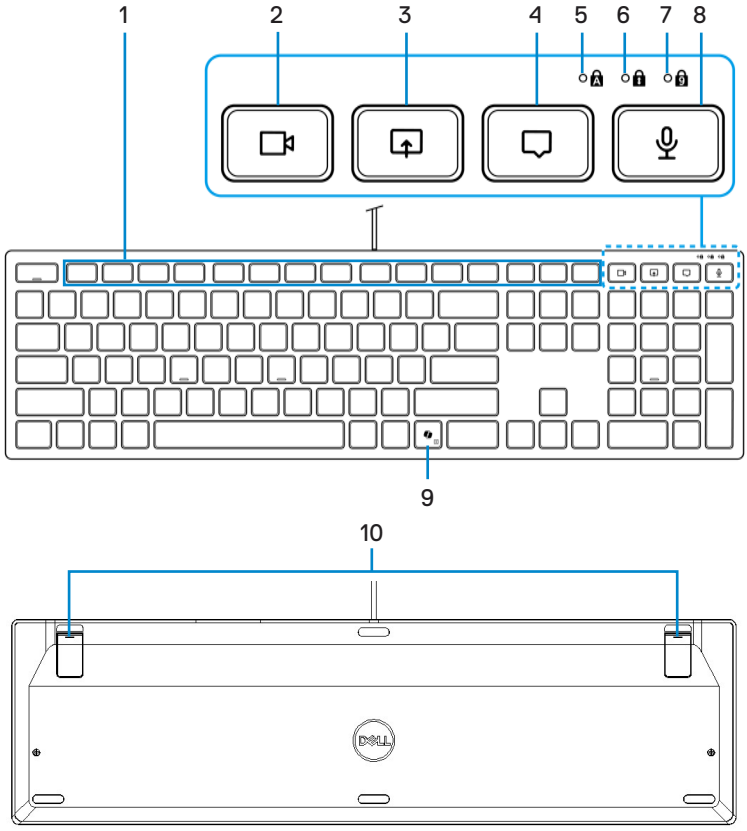
What’s in the box



1. Keyboard

2. Documents

Features



1. Programmable keys
2. Video control key
3. Share-screen control key
4. Chat control key
5. Caps-Lock LED indicator
6. Scroll-Lock LED indicator
7. Num-Lock LED indicator
8. Microphone control key
9. Copilot key
10. Adjustable tilt legs

Launch Copilot in Windows

NOTE: Use key with supported Windows 11 devices; feature availability varies by device and market, see **aka.ms/KeySupport**.

NOTE: Copilot in Windows is available only in approved markets.

Dell Peripheral Manager

The Dell Peripheral Manager is a software that enables you to set up and manage Dell Peripherals that are connected to your computer.

For Dell Wired Collaboration Keyboard KB525C, this software enables you to perform the following:

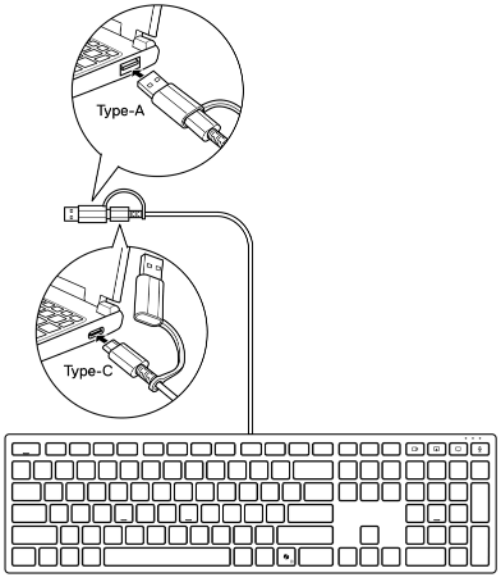
- Assign actions to programmable keys.
- Change settings of the Collaboration control keys.
- View device information such as firmware version.
- Upgrade to the latest firmware available.

For more information on Dell Peripheral Manager, go to **Dell support**.

Download the Dell Peripheral Manager software from the above link. You can find a detailed user guide and article on usage and troubleshooting under the documentation tab.

Setting up your keyboard

Plug the USB connector into an available USB port on your laptop. Your laptop automatically detects the keyboard.



NOTE: This keyboard is equipped with two types of USB connectors: Type-A and Type-C.
For USB Type-C connection, unplug the connector adapter and connect the keyboard to the USB Type-C port on your laptop.

NOTE: When the keyboard is connected (either by plugging-in the keyboard or by system wake up), collaboration LEDs will light up and fade out in few seconds.

Collaboration control keys

Your Dell keyboard has dedicated keys to control video conference for the Zoom and Microsoft Teams apps. These keys automatically illuminate after successfully joining the Zoom/Teams meeting and remain active during the video conference session.

Follow the below steps to activate these control keys:

Activating control keys for Zoom:

After successfully joining the Zoom meeting, press the respective control key to activate its function during the video conference session. To disable the function, press the respective control key again.

NOTE: Zoom control keys will work only on the computers which has the Zoom app installed.

NOTE: Zoom control keys only work with Zoom's desktop version 5.9.3 or later.

NOTE: Dell Peripheral Manager is required to be installed and running to enable the control keys functions on the keyboard. If Dell Peripheral Manager is uninstalled, then these functions will be disabled.

Activating control keys for Microsoft Teams:

To activate these control keys for Teams meeting, do the following:

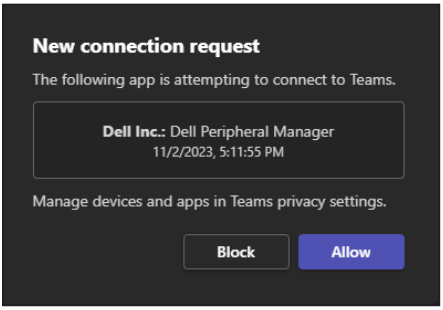
1. Enable the third-party app API on Teams. To enable third-party app API on Teams, do the following:
   1) Open the Teams app and click the ••• icon at the upper right.
   2) Click **Settings**.
      The settings menu is displayed.
   3) Click **Privacy**.
      The privacy settings menu is displayed.
   4) Scroll down and click **Manage API** under **Third-party app API**.
      The **Third-party app API** screen is displayed.
   5) Slide the switch to the right side on **Enable API**.
      The third-party app API gets enabled.

6) Close the window.

2. Join Teams meeting.

Join Meeting

A **New connection request** screen is displayed.



3. Click **Allow**.
4. Press the respective control key to activate its function during the video conference session. To disable the function, press the respective control key again.

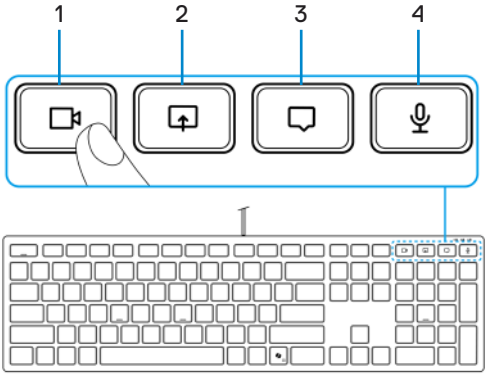
NOTE: Teams touch controls only work with Teams for work or school Windows desktop application, version 1.6.00.24078 or later.

NOTE: If Teams is not installed on your computer, the Teams control keys do not function.

NOTE: Dell Peripheral Manager is required to be installed and running to enable the control keys functions on the keyboard. If Dell Peripheral Manager is uninstalled, then these functions become disabled.

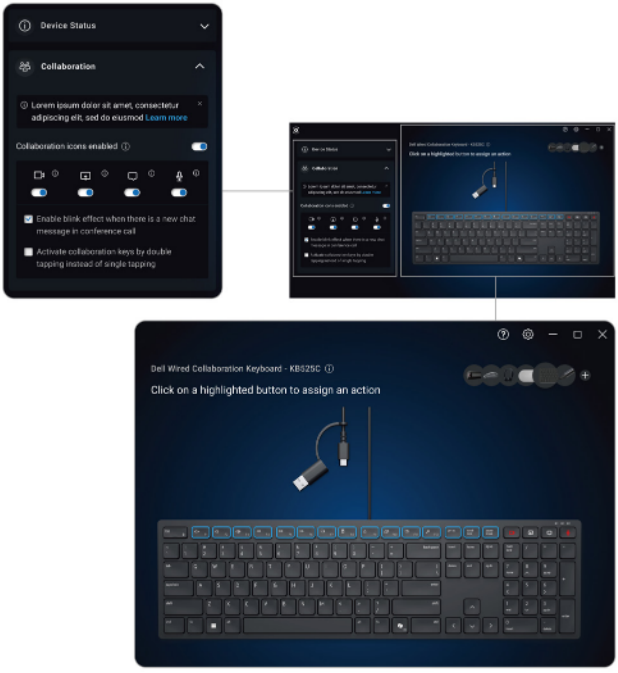
Managing control keys:

NOTE: Toggle the control keys to enable or disable the functions while in a Zoom or Teams meeting.



1. Video control key
2. Share-screen control key
3. Chat control key
4. Microphone control key

Dell KB525C keyboard comes with control keys for video, share screen, chat notification and mic, compatible with Zoom and Microsoft Teams. The control settings on Dell Peripheral Manager allow you to toggle on and off the control keys.



Troubleshooting

Problems	Possible solutions
Keyboard is not functioning	1. Connect the keyboard USB cable to another USB port. A notification appears indicating that the driver installation is in progress. If so, wait until a notification appears indicating that the drivers are installed before you use the keyboard. 2. Restart the computer.
Zoom control keys are not functioning	1. Ensure that you have installed Zoom's latest desktop version (5.9.3 or later) to your device. **NOTE:** Control keys are not supported for the Zoom web browser version. 2. Ensure that Dell Peripheral Manager is installed and running. 3. Press again the respective control key to activate its function.
Microsoft Teams control keys are not functioning	1. Ensure that you have installed Teams for work or school Windows desktop application, version 1.6.00.24078 or later to your device. 2. Ensure you have enabled third-party app API. 3. Ensure that Dell Peripheral Manager is installed and running. 4. Press again the respective control key to activate its function. 5. If the problem persists after you have performed steps 1-4, clear the Teams cache following the below article link **clear cache**.

Keyboard specifications

General

Model number	KB525C
Connection type	Wired
System requirement	• Windows 11 • Windows 10 • Windows 8.1 (32/64-bit) • Windows Server 2003 • Windows Server 2012; 2012 R2, 2016 • Windows Server 2008; 2008 R2 • iOS 17.2 • MacOS 14.2.1 • Android 13 • Chrome 120.0.6099.203 (64-bit) • Linux (Ubuntu v22.04.03 LTS, Redhat 9.3+) • Free DOS

Physical characteristics

Weight	460 g ±30 g (1.01 lbs ±0.06 lbs)
Dimensions:	
Length	433.0 ±0.5 mm (17.04 in.)
Width	122.1 ±0.5 mm (4.81 in.)
Height	26.1 ±0.5 mm (1.03 in.)

Environmental

Temperature:	
Operating	0°C to 40°C (32°F to 104°F)
Storage	-40°C to 65°C (-40°F to 149°F)
Storage humidity	20% to 90% relative humidity; non-condensing

Statutory Information

Warranty

Limited warranty and return policies

Dell-branded products carry a three-year limited hardware warranty. If purchased together with a Dell computer, it follows the computer warranty.

For U.S. customers

This purchase and your use of this product are subject to Dell's end-user agreement, which you can find at **Dell terms**. This document contains a binding arbitration clause.

For European, Middle Eastern and African customers

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's end-user contract terms.

Dell may also provide an additional hardware warranty – full details of the Dell end user contract and warranty terms can be found by going to **Dell terms**, selecting your country or region from the list at the bottom of the "home" page and then clicking the "terms and conditions" link for the end-user terms or the "support" link for the warranty terms.

For non-U.S. customers

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